



Rules and Regulations Camping Ter Hoeve

GENERAL PROVISIONS

- The campsite is situated on private property. The following regulations are intended to give all campers a fantastic stay without any worries.
- The rules are based on courtesy, safety, respect for others and for the environment.
- Everyone who enters the campsite will be expected to know the regulations and to abide by them. The rules and regulations are available at the reception of the campsite and on the website. Everyone who enters the campsite agrees unconditionally with the rules and regulations.
- Anyone staying on the property will be obliged to comply with the provisions of the rules and regulations. The manager of the campsite can have a violator removed from the domain by means of a registered letter or a notification by a bailiff, to be served to the other party, without a notice period and without any refund or compensation in case of a breach of any provision of the rules and regulations and/or non-payment of the annual fee that last longer than 15 days after the offender was notified by registered letter to cease with or rectify the situation. This will apply even if the registered letter is not picked up or sent back to the manager, due to an incorrect address (see further: the seasonal sojourner should immediately notify when there is a change of address). Without prejudice to the right of the manager of the campsite to a higher compensation, the removal/eviction will take place at the exclusive expense of the camper.
- The amount to be paid only represents the rental price of a camping pitch. The manager of the campsite does not see to the safeguarding of vehicles, caravans or tents. Therefore, always lock your vehicle, caravan or tent properly and do not leave any valuable objects laying around in plain sight. The manager of the campsite will not be held liable for an accident, theft or damage to the caravan and/or accessories on the domain, extreme weather influences or other forms of force majeure.
- The camper will be liable for the damage caused by any actions or negligence by himself, his family members, visitors or third parties. The parents of minor children will be held responsible for the damage caused by their minor children, whether or not in their presence. Any damage will give rise to the payment of a damage compensation equivalent to the repair and/or replacement costs. Any damage caused must be brought to the attention of the manager. Intentionally caused damage will result in removal from the campsite (see above for the removal procedure).
- Dogs are admitted on the campsite, with payment of the amount stated in the rates list. However, they must always be on a leash. They may in no way whatsoever constitute a danger to other campers and/or other dogs present on the campsite. In case of doubt, the manager of the campsite can enforce that the dog must wear a muzzle. Failure to use a muzzle at the request of the manager of the campsite will result in the removal from the campsite (see above for the removal procedure). The owner/accompanist of the dog must ensure that the dog does not pollute or damage the campsite. The owner/accompanist of the dog should, if necessary, pick up the dog's droppings and ensure that the place where the dog has relieved itself is left behind in a clean condition. Pet waste bags can be purchased at the reception during opening hours. If the aforementioned is not used, the camper and dog involved will be removed from the campsite. Other pets are only allowed if they are caged or on a leash.

ARRIVAL AND DEPARTURE

- One must first register at the reception upon arrival by completing an arrival form. Presenting your identity card is mandatory for all persons entering the campsite. Access to the campsite will be refused if no valid identity card can be presented. Persons under the age of 18, not accompanied by their parents or an adult who will be responsible for them, must present correspondence that is dated and grants consent from their parents or from a person who will be responsible for them.
- Every camper gets a camping pass at registration with which he/she can go freely in and out of the domain. This pass must be placed in the upper right corner of the windshield of the car. The camping pass must be returned upon final departure.
- The camping pitches will be allocated by the manager who will take the wishes of the camper into account as much as possible.
- Visits to campers are permitted, with payment of the foreseen remuneration. Upon entering the campsite, visitors must declare at reception which campers they wish to visit who will thus be responsible for the actions of their visitors. Eventual overnight guests are obliged to report to the campsite manager in connection with their registering in the night register and the payment of the overnight rate. The vehicles of the visitors must remain outside the domain in the parking spaces provided for this purpose.
- The campsite pitch must be vacated by 11H00 at the latest on the day of departure. An additional fee can be paid for a late departure; the latter will always be at 18H00 at the latest. If a campsite pitch is not vacated by 18H00, payment must be made for an overnight stay. The campsite pitch must be left behind in its original state on departure.

CAMPSITE PITCHES/CAMPING PLACES

- The camping pitches/lots are numbered and demarcated. It is forbidden to place a caravan or to set up a tent outside the lots or designated camping pitches. It is also forbidden to extend the obtained location and thus to change the demarcation line.
- The greenery and flowers must be respected. Campers are forbidden to cut down trees or branches or to plant anything themselves. It should be requested from the manager of the campsite if there is a need for this.
- Digging trenches and the tilling of soil is forbidden. It is also forbidden to drive objects into the ground in order to avoid damaging pipes or cables.
- It is forbidden to place tents between the caravans. They may only be placed on the provided tent meadow.
- It is forbidden to place several caravans on one camping pitch, as well as storing materials such as sand, pebbles, wood, coal, stones,... It is also forbidden to park mobile homes.

ABLUTION BLOCKS

- It is forbidden to smoke in the ablution blocks. The use of an electronic cigarette is also prohibited in these locations.
- Children under the age of 12 must always be accompanied by an adult when using the communal ablution blocks.
- The ablution blocks may not be used as a playground. They only serve for the use of the toilets, showers, washbasins, washing machines and tumble dryers. Tokens for the use of the washing machines and dryers can only be purchased at the reception during opening hours.
- The external doors of the ablution blocks must always be closed again.
- The manager determines the opening hours of the ablution blocks.
- The ablution blocks must be left clean after use. Washbasins must be cleaned after use. Hairs and razor blades must be deposited in the rubbish bins.

It is forbidden to throw objects other than toilet paper in the toilets. Sanitary pads or tampons, as well as diapers and wet wipes must be deposited in the designated rubbish bins.

→There are several tap water stations at the ablution blocks and on the domain. Please close the tap after use.

→The use of the new ablution block is only allowed for the campers of zones A and B who are in possession of an access code. Lending out or giving this code to others is explicitly prohibited. However, should this code be lent out or given to someone else anyway, he/she will be held responsible if misuse is committed by the use of this code. In addition, an administrative fee of 250 EUR will be charged to the camper, since, in this case, a new code must be provided to all users.

→When damage is caused to the ablution blocks, this damage will be recovered from the camper who caused the damage.

HYGIENE

→Both the lots and the public areas or grounds must be kept entirely clean.

→The household waste must be kept in bags and taken to the waste container. Bulky waste, such as fridges, mattresses, ... in short, everything that does not fit into a closed refuse bag, must be taken away by the camper himself. Paper, glass shards and cigarette butts may not be thrown on the ground, whether on the lot or on the domain. Glass and bottles must be placed in the glass container in the parking lot. Green waste must be placed in the green container intended for this purpose.

→It is forbidden to leave garbage bags behind on the lot on departure. The camping pitch must be left behind in a clean condition. If rubbish remains after leaving the campsite, the actual cleaning costs will be charged to the camper, plus an administrative charge of 250 EUR.

→Waste water must be collected and must not run freely from underneath the caravan, or be poured onto the plants.

→The emptying of night buckets or chemical toilets may only be done at the designated places and this by persons older than 15 years.

→The rigging of washing lines is prohibited; only the use of a drying rack is allowed.

PUBLIC PEACE AND QUIET, MORALITY AND PEACE

→All tenants or campers must respect the morality, public peace and quiet and well-being. No one should behave in such a way that will provoke criticism because of their behaviour, attitude or statements.

→The use of radios, TVs, other devices and games and toys must not disturb any of the campers. Sound systems can only be used inside the accommodation and should not disturb the neighbours. The general silence provisions come into effect after 22H00. If it is established repeatedly that noise is created in any way whatsoever, this may be a reason to remove the camper(s) in question from the campsite (see above for the removal procedure).

→It is also forbidden to bother other campers and/or prevent campsite staff from executing their job, or to harass them, as well as express aggression towards other campers and/or staff members of the campsite.

→It is not allowed to hold meetings and/or give a speech, spread propaganda, collect membership fees, do fundraisings, distribute, exchange or offer items for free on the grounds of the campsite, without prior written permission from the manager of the campsite.

→Smoking is allowed on the campsite (except in places where there is a smoking ban, such as the ablution blocks), but respect for the other campers and the environment must always be maintained.

→Everyone is expected to respect the peace and the fauna and flora on the campsite.

→It is not allowed to have drones take off or land on the campsite, unless specific approval was given.

TRAFFIC

→You can only enter and exit the domain via the designated entrance and exit areas. The speed is limited to a maximum of 5 km/h (walking pace) on the domain. If the manager finds out that a camper does not comply with this speed restriction, the barrier card will be blocked.

→It is forbidden to drive a motor vehicle on the domain between 22H00 and 08H00. Campers who want to leave the campsite after 22H00 or before 08H00 must place their vehicles on the parking outside the domain.

→No vehicles are allowed to be parked on the access roads and by-roads. You may only park either in the parking outside the property or on your own pitch.

→Each lot/pitch entitles you to come onto the domain with one vehicle. The camper must give the license plate number of the vehicle to the manager upon arrival and registration at the domain. Interpersonal arrangements between campers are not allowed. If the manager requests the removal of a vehicle, the camper must immediately comply with this, failing which the manager of the campsite will be entitled to have the vehicle towed away at the exclusive expense of the owner of the vehicle.

→One barrier card can be obtained per lot/pitch at a payment of a deposit. This deposit is 25 EUR. The barrier card must be returned upon final departure and the deposit will then be refunded. The barriers work with a card system with a vehicle number plate reader. The barrier card can therefore only be used by the camper and his registered motor vehicle. If the barrier card is lost, an amount of EUR 75 will be charged additionally. Lending out or passing on of this card is explicitly prohibited. However, should this card be lent out or passed on anyway, he/she will be held responsible if misuse is committed by the use of this card.

→It is forbidden to drive with multiple vehicles simultaneously under the barrier.

SAFETY

→It is not allowed to display dangerous behaviour with regards to oneself or to others on the campsite.

→All items that could pose a hazard to third parties must remain under the personal supervision of the holder thereof and, also under his responsibility, be kept out of reach of third parties. The possession or carrying of weapons on the domain is forbidden for anyone who enters the domain.

→In case of serious accidents or injuries, the external emergency services must be notified immediately, as well as the manager of the campsite.

→It is forbidden to stack goods on a lot that might increase the risk of fire or the consequences of a fire.

→It is forbidden to build a campfire on the campsite. Barbecuing is permitted under the following strict conditions:

- A barbecue appliance with charcoal; the barbecue must be under permanent surveillance and the necessary precautions must be taken to avoid a fire.
- Hot charcoal may in no case whatsoever be dispersed on the lot or domain afterwards.
- The barbecue must be positioned in such a way that other campers are not inconvenienced because of the smoke.

→Should a fire break out, the camper must immediately try to limit the damage and inform the local fire department, as well as the manager of the campsite. The manager has provided fire extinguishers throughout the domain at designated locations. In the event of a spreading fire, the local fire department must be notified immediately, as well as the manager of the campsite. In the event of fire, the instructions of the campsite manager or the law enforcement authorities must be followed strictly and without any discussion.

→In the event of evacuation of (a part of) the campsite, the re-entry of the campsite, or the evacuated part thereof, is not permitted without the permission of the manager of the campsite.

- Every outdoor recreational accommodation (caravans, motorhomes, ...) is obliged to have at least 1 powder fire extinguisher of 3 kg.
- The use of fireworks and/ or other explosive material on the campsite is strictly prohibited.
- The selling of drugs, the handing out or use of drugs, in whichever form whatsoever, are absolutely forbidden on the domain.
- No trading may be conducted on the domain. The distribution of printed matter and posters is prohibited. No posters or printed matter may be affixed to installations or properties of the campsite.
- It is forbidden to steal or damage objects belonging to the campsite, camping staff or other campers. It is also forbidden to enter service rooms, even if they happen to be unlocked.
- Any violation of the abovementioned rules and regulations will result in the immediate removal from the domain (see above for the removal procedure) and the perpetrator will have to compensate the damage done to the items.

UTILITIES

- Please use water and energy sparingly on the campsite. In this way, maximum efforts can be made to jointly save the environment.
- The use of water is strictly limited to household use. The use of garden hoses and high-pressure cleaners is strictly prohibited.
- The manager determines the period of the year when water is available on the domain. The camper himself must ensure that his caravan remains/is made frost-free. Frost damage can never be recovered from the manager.
- Each camping accommodation must be equipped with an automatic differential switch with high sensitivity (30Ma).
- The power cable must never be placed on top of the hedge, only next to it.
- The electrical connection is 4 amperes and 10 amperes in zones A and B. It is strictly forbidden to connect electric heaters to the grid.
- An advance payment/deposit must be paid for the electricity consumption in zones A and B. This deposit is 125 EUR. At final departure, or at the end of December for seasonal sojourners, the electricity consumption must be settled (at 0,30 EUR/kwH) and the advance payment/deposit will be deducted.

SEASONAL SOJOURNERS

Without prejudice to the above rules that apply to all campers, there are still a number of rules that apply specifically to the seasonal pitches.

- The address of the domain may in no event whatsoever be specified as the main residence or domicile, since the domain is only intended for holiday purposes.
 - For stays of at least one season, an arrival form must be filled out once per season. If, during the season, the contact details of a seasonal sojourner should change, the manager of the campsite must immediately be notified of this change. The manager of the campsite may legitimately address all correspondence to the address that was supplied.
 - The new season prices always start on 1 January. The amount must be paid on the first visit to the campsite, or, at the latest, on the due date of the invoice. If a camping pitch is not vacated on 1 April, the fee will be due for a full season.
 - Invoices must be paid in accordance with the general terms and conditions of the campsite, which can be consulted on the website of the campsite.
 - The barrier card expires on 1 April each time; those who have not paid the annual fee yet will not be able to enter the campsite in attendance of the payment, not even for loading and unloading.
 - Unless otherwise agreed upon, the maintenance of the lawn must be done by the tenants of the lot. It is assumed that this will take place at regular intervals and as often as necessary.
- If the tenants fail to comply with this obligation, the manager of the campsite will, after a registered notice stating that the tenants are reminded to fulfil their obligations within eight days, carry out the maintenance of the lawn himself, but the annual fee will be charged, plus an administrative charge in the amount of EUR 250. The tenants must irrevocably undertake to settle these charges.
- It is also possible to have the maintenance of the lawn carried out by the manager of the campsite and to pay the annual rate for this.
 - The tenant is not allowed to organise an own garden, build verandas, install tile terraces or other facilities of any kind on or around the lot. For all breaches in this regard, the manager of the campsite has the right to remove it at the expense of the camper.
 - During the closing period of the campsite, caravans should be emptied as much as possible; in particular, no valuable objects or food remains may be left behind in the caravan under any circumstances. The manager of the campsite will not be liable for burglary and/or theft.
 - For all caravans or tents that have been abandoned, that are in a state of decay, or where the lot or the pitch is not maintained, or the annual fee is not paid, the manager of the campsite has the right to clear out the lot at the expense of the camper 1 month after a registered notification, even if the registered letter is not collected or returned to the sender due to an incorrect address. As mentioned above, the seasonal sojourner should promptly communicate a change in the contact details.
 - When a caravan is resold, the permission for this sale must be requested from the manager of the campsite.
 - Caravans must always remain mobile; the manager of the campsite can ask a camper to leave the pitch when an alternative place is offered at any time.
 - Seasonal pitches can only be visited by the resident family members. If other people wish to make use of the infrastructure of a seasonal sojourner, the visitor's rate must be paid in addition.

RATES

The applicable rates list (see attachment) forms an integral part of the rules and regulations.

Drawn up in Panne on 01/01/2018.

On behalf of the campsite,
Represented by:

The Managing Director
Comm. V. Steve Van den Kerkhof
Hereby represented by its manager
Mr Steve Van den Kerkhof



TARIFS

The prices remain the same during the high and low season
Reservation is always required!

(All prices are per person / per night)

	ZONE C + D + E + F	ZONE A + B
Adult (as from 10 years old)	€ 4,75	€ 4,75
Children (under 10 years old)	€ 3,00	€ 3,00
Visitors until 18h	€ 1,00	€ 1,00
Visitors after 18h	€ 4,75 / € 3,00	€ 4,75 / € 3,00
Caravan	€ 7,00	€ 10,00
Camper	€ 7,00	€ 10,00
Tent	€ 3,75	€ 5,00
Car	€ 2,50	€ 2,50
Motorbike	€ 2,50	€ 2,50
Late check out (until 18h)	€ 5,00	€ 6,00
Dog (daily rate)	€ 1,50	€ 1,50
Parking lot	€ 5,00	€ 5,00
Extra		
Electricity	€ 3,50	€ 5,00
Coin washing machine	€ 5,00	€ 5,00
Coin clothes dryer	€ 5,00	€ 5,00
Coin dishwasher	€ 1,00	€ 1,00
Warranty barrier card	€ 25,00	€ 25,00
Seasonal pitches		
Fixed residents (seasonal residents)	€ 1.250 / € 1.300	€ 1.550 / € 1.600
	Mobile home C	Mobile home B
Electricity	4 ampère inclusive	€ 0,30 / kwh (10 ampère)
Lawn mowing	€ 175,00	€ 175,00
Advance electricity		€ 125,00
Additional visitor season	€ 125,00	€ 125,00
Dog	€ 50,00	€ 50,00

*VAT is included in the prices mentioned above. Shower included. The duration of the pitch is valid until 11 a.m.